

### Technical Bulletin CS-22-02

# Compatibility ends for KIRK IP Base

This technical bulletin explains the end of compatibility of the EOL - KIRK IP BASE stations on IP-DECT systems after installing the R1 2022 software - PCS22Aa.

### Systems Affected

IP-DECT Server 400 IP-DECT Server 6500 KIRK IP Base Station

### Description

From software R1 2022 – PCS22Aa – the KIRK IP Base is no longer compatible with the IP-DECT server software on the IP-DECT Server 400 and IP-DECT Server 6500.

The old KIRK IP-Base Stations (SKU# 02337300, 02337301) went EOL (End of Life) on October 1, 2013, and EOS (End of Service) on October 31, 2016, and the old base will no longer be supported beginning with this release.

Customers still using these EOL/EOS KIRK IP-Base Stations must replace the bases with the Spectralink IP-Base Stations to continue having coverage for DECT handsets.

What happens with the KIRK base station after an upgrade?

After an upgrade of the IP-DECT server to PCS22Aa or above, the KIRK Bases will seize to function. KIRK bases will be rejected by the IP-DECT server and will have "Not connected" shown in the base Status in the IP-DECT Servers GUI (Administration | Base station)

No 👌	Serial 🔶	Description	RPN	Site 🔶	Firmware	Status 🔶
<u>0</u>	8456879	Internal base (IP-DECT 400)	0	Main HQ	PCS22Aa	×
<u>3</u>	8405583	Kirk IP Base	3	Site #1		× ←

#### Log entry

A log entry will be added for each KIRK that tries to connect to the IP-DECT server

This log entry informs that a given KIRK Base is not compatible with the current software on the IP-DECT server.

Anotice KIRK IP Base station has been EOL since october 2013, and is incompatible with new IP-DECT server software

Log entry will along with the above message, also show the base IP address and serial number.

#### How to identify a KIRK IP Base Station

It is possible to identify if there are KIRK bases installed on the IP-DECT system.

- All KIRK bases have a serial number that is lower than 8464083
- KIRK bases the highest software version PCS14F

<u>3</u>	3405583	Serial: 0008405583	3	and the second second second	PCS14F_	<b>~</b>
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### Тір

KIRK IP Bases can also be identified visually; the old KIRK Base station only has one connection port at the bottom of the base faceplate (*ETH* - RJ-45 LAN port)

The IP-DECT bases have two ports one LAN port - RJ-45 *ETH* and one port for external power - RJ-11 *8V DC*)



### **KIRK IP Base station**



## **Document Status Sheet**

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#### **Contact Information**

US Location	Denmark Location	<u>UK Location</u>
+1 800-775-5330	+45 7560 2850	+44 (0) 20 3284 1536
Spectralink Corporation	Spectralink Europe ApS	Spectralink Europe UK
2560 55th Street	Bygholm Soepark 21 E Stuen	329 Bracknell, Doncastle Road
Boulder, CO 80301	8700 Horsens	Bracknell, Berkshire, RG12 8PE
USA	Denmark	United Kingdom
info@spectralink.com	infoemea@spectralink.com	infoemea@spectralink.com