Step by Step guide for using the DECT Licensing Tool
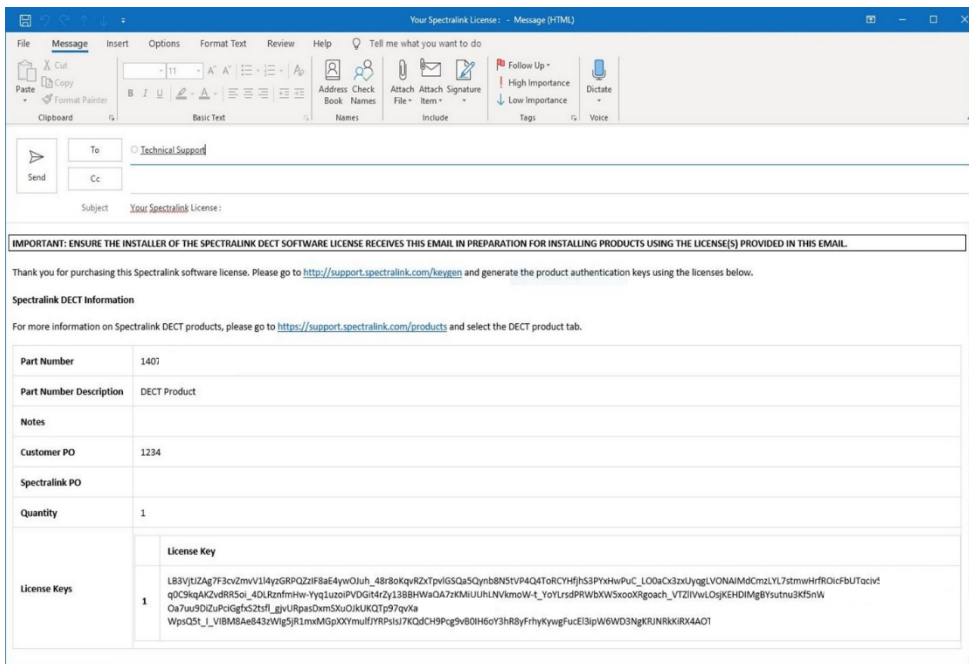
Document Audience:
The following information is for all Spectralink channel partners & resellers who order DECT licenses from Spectralink, receive emails from Spectralink Order Management, or process the received APK (Authentication Product Key) from Spectralink Order Management.

Please be informed that from 27ᵗʰ Jan. 2021 – the following changes will be made to update, improve and speed up the license keycode generation process.

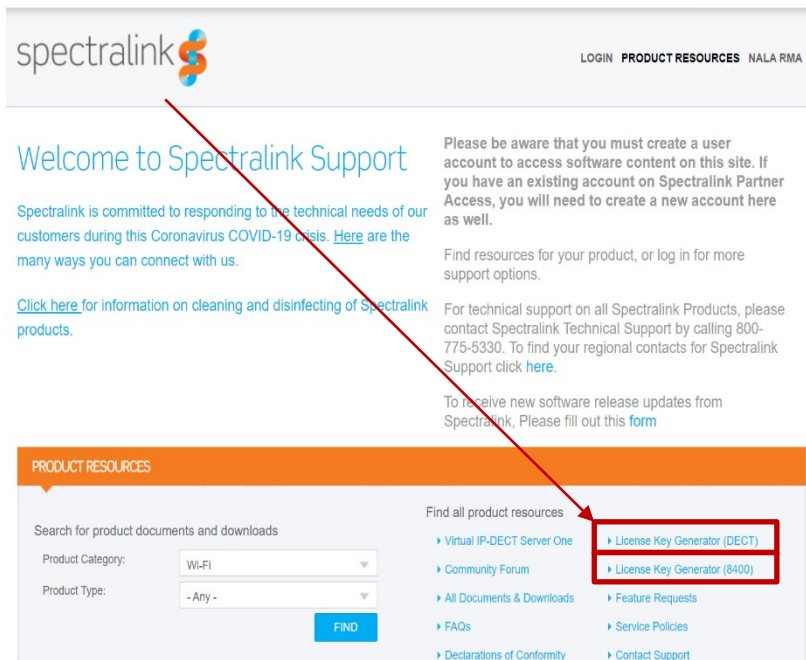**Step #1. Email Format from Spectralink Order Management:**

When you order any license for DECT products – including licenses for VIP-DECT Server One, the email you will receive from Spectralink Order Management will now look like below:

Step #2: Change(s) to the link to access License Keycode Generator:

When you receive the email from Spectralink Order Management, please visit the Spectralink support site (https://support.spectralink.com) and you will notice a slight change in the link that you need to follow to access the "License Keycode Generator Tool". On the support page – click on the link labelled ""**License Keycode Generator (DECT)".** Notice this change as per the image below.
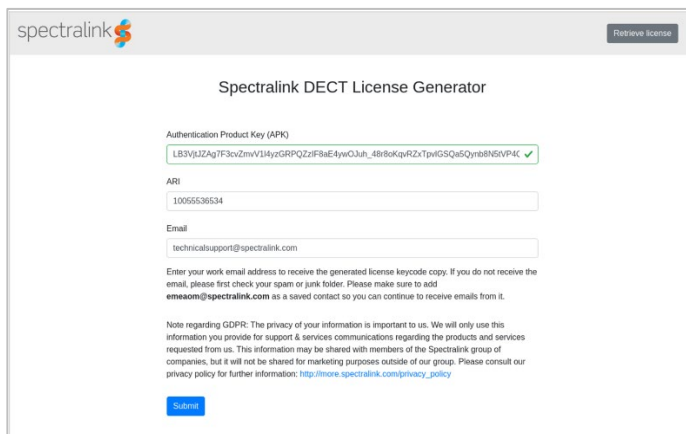
Note: If you need to generate license for WiFi (8400) products – please follow the relevant link for it.

This will take you to an updated webpage showing the new and improved **Keycode Generator** site.

Step #3: Generate the keycode required:

1. Once on the new and improved license keycode generator page titled "Spectalink DECT License Generator", please enter the License Key/ APK (Authentication Product Key) - you have received via email from Spectralink Order Management into the APK field
2. Enter the DECT Server Product ARI into the ARI field.
   a. Note: If generating license keycode for VIP-DECT Server One, instead of ARI – please enter the target "**Server ID**" (UUID). If you don't know where to find the Server ID for the VIP-DECT Server One, please check documentation or contact our technical support.
3. Enter a valid & working email address – where you want to receive the license key code. It should be noted that the email field is a mandatory field and must be entered. The license will be sent to this entered email address – so please be sure to enter the email address correctly.
4. Finally - Press submit button to get the license key code.

Step #4: License keycode displayed and Emailed:

The license will be shown on the page below submit

An email will also be sent to the Email address entered during step 3.
This email will look similar to the email sample below. If you do not find the email address –
please first check your spam / junk folder to ensure it is not automatically moved there by your
email program.

Finally, please follow standard process to upload this license keycode into your relevant
Spectralink DECT Server to ensure the license is activated and enabled.