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Spectralink Advanced Mobile Intelligence for Enterprises

Release Notes

AMIE 45

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The *Product Warranty and Software License and Warranty* and other support documents are available at <http://support.spectralink.com>.

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Introduction to Spectralink AMIE Advanced

AMIE stands for Advanced Mobile Intelligence for Enterprise, a tool developed by Spectralink to support Spectralink's Versity smartphones. AMIE comes in two forms:

- **Essentials** includes battery analytics and the Spectralink Application Management server (SAM)
- **Advanced** includes battery, device, and call performance analytics, and the Spectralink Application Management server (SAM)

These release notes are for AMIE Advanced. AMIE Advanced is a SaaS (Software as a Service) providing analytics and insights into a user's fleet of Spectralink devices. It has three components:

- The AMIE Agent app on each Versity device
- The AMIE gateway software (a virtual machine running in a user's datacenter)
- The AMIE Advanced system software running on remote Spectralink servers ("in the cloud")

A license to use AMIE Advanced includes access to the Spectralink Application Manager (SAM) server, part of AMIE Essentials. These release notes encompass changes to the AMIE Advanced system software. AMIE Agent app changes are covered in the Versity software documents.

For greater clarity, these release notes do not cover the SAM server, which is part of AMIE Essentials.

The AMIE Agent app resides on the Versity smartphone and collects key metrics for proactive monitoring and alerting. When the AMIE Agent app is configured and enabled, the agent forwards metrics such as battery state, device information, call performance, and utilization to an on-premises gateway (optional), or directly to the AMIE system software "in the cloud." This system processes the metrics and presents them in a web-based dashboard for an administrator to monitor and act upon.

Starting with AMIE 45 the gateway server is no longer recommended for new deployments. Existing customers using the AMIE gateway can continue to do so. At some future date we will transition all users to the "gateway-less" architecture.

AMIE References

All AMIE documents and software can be found at [AMIE Advanced | Spectralink Support](#).

The *Spectralink AMIE Wi-Fi Planning and Installation Guide* explains how to plan your AMIE installation.

The *Spectralink AMIE Advanced Console Administration Guide* describes how to log in to the AMIE interface (console) from your browser and monitor Spectralink devices.

How to Use AMIE Advanced Software Updates

In December 2023 Spectralink launched a new AMIE Advanced system at a new URL, <https://my.spectralink.net>. The legacy AMIE Advanced system at <https://amie.spectralink.com> has been decommissioned.

Because AMIE Advanced is a cloud-based system, AMIE software updates occur automatically on Spectralink's AMIE servers and immediately benefit users. When you log in to the AMIE Advanced console you are automatically using the latest version of AMIE.

The SAM server, part of the AMIE Essentials offering, is not affected by this release. Spectralink Versity devices should not be impacted during an existing user's system migration to the new AMIE Advanced system.

Chapter 1: AMIE Software 45

AMIE Version: 45 (January 2025)

For use with Versity:

Gateway-based systems

- Android 10 or 13
- Latest AMIE Agent app is recommended
- Latest Versity platform version is recommended

Gateway-less systems

- Android 10 or 13
- AMIE Agent app version 29.1.88869 or later
- Latest Versity platform version is recommended

What's New

In December 2024, Spectralink launched a revised architecture to the new AMIE (my.spectralink.net) system that eliminated the on-premises AMIE gateway server. This simplifies deployment as the AMIE gateway virtual machine does not need to be installed within your facility or data center. Versity devices communicate directly to the AMIE cloud using this architecture.

This “gateway-less” (aka “virtual gateway”) architecture is the preferred and default architecture for all AMIE systems going forward.



ADMIN TIP

If you've already migrated to the new AMIE Advanced system and are using a gateway

Existing customers who have previously migrated to the new my.spectralink.net system can continue using their gateway servers and do not need to migrate to gateway-less. (At some future date Spectralink may deprecate the gateway architecture.)

Spectralink mobile devices securely transmit metrics via Wi-Fi and across the internet to the AMIE cloud. The cloud stores the metrics in the AMIE database, so it can be viewed in the AMIE console. The AMIE console is web-based and can be viewed by any internet-connected device with a web browser from anywhere in the world.
(ATLS-1638)

Fixed Issues

Key	Summary
ATLS-1582	Administrators can now delete devices from their system.

Known Issues

Key	Summary
ATLS-1590	A PDF report cannot be generated.
ATLS-1740	A service provider Super User may not be able to delete expected resources.

Chapter 2: AMIE Software 2.2406.0

AMIE Version: 2.2406.0 (July 2024)

For use with Versity versions:

- Versity 92 Series R1.2 or higher using Android 10
- Versity 95/96 Series using Android 10
- Versity 97 Series using Android 13



Admin Tip

If you are using the legacy AMIE Advanced system you should migrate to the new system

This release only applies to the new AMIE Advanced system at <https://my.spectralink.net>.

The legacy AMIE Advanced system at <https://amie.spectralink.com> will not be updated and will eventually be discontinued. Refer to [How to Use AMIE Advanced Software Updates](#) for more information.

(AMIE Advanced for DECT is unaffected. The SAM server, part of AMIE Essentials, is also unaffected.)

Fixed Issues

Key	Summary
ATLS-1428	Notification emails now work as expected.
ATLS-1443	Monthly report data is now being generated.
ATLS-1452	Monthly reports contain data for organizations with multiple locations now.
ATLS-1481	Fixed image link in notification emails.

Known Issues

Key	Summary
ATLS-1181	The Gateway page graph is not showing CPU/Memory/Storage. <i>Workaround:</i> The missing information is in the table below the graph.

Chapter 3: AMIE Software 2.2405.0

AMIE Version: 2.2405.0 (May 2024)

For use with Versity versions:

- Versity 92 Series R1.2 or higher using Android 10
- Versity 95/96 Series using Android 10
- Versity 97 Series using Android 13



Admin Tip

If you are using the legacy AMIE Advanced system you should migrate to the new system

This release only applies to the new AMIE Advanced system at <https://my.spectralink.net>.

The legacy AMIE Advanced system at <https://amie.spectralink.com> will not be updated and will eventually be discontinued. Refer to [How to Use AMIE Advanced Software Updates](#) for more information.

(AMIE Advanced for DECT is unaffected. The SAM server, part of AMIE Essentials, is also unaffected.)

Fixed Issues

Key	Summary
ATLS-1367	The battery reprogramming state is now reported in the “Battery details” section of the AMIE UI (<i>applicable to 97 Series only</i>).
ATLS-1446	The core application web service library has been updated.

Known Issues

Key	Summary
ATLS-1443	Monthly report data is not being generated.

Chapter 4: AMIE Software 2.2404.0

AMIE Version: 2.2404.0 (April 2024)

For use with Versity versions:

- Versity 92 Series R1.2 or higher using Android 10
- Versity 95/96 Series using Android 10
- Versity 97 Series using Android 13



Admin Tip

If you are using the legacy AMIE Advanced system you should migrate to the new system

This release only applies to the new AMIE Advanced system at <https://my.spectralink.net>.

The legacy AMIE Advanced system at <https://amie.spectralink.com> will not be updated and will eventually be discontinued. Refer to [How to Use AMIE Advanced Software Updates](#) for more information.

(AMIE Advanced for DECT is unaffected. The SAM server, part of AMIE Essentials, is also unaffected.)

Fixed Issues

Key	Summary
ATLS-1294	Copy configuration string button is now available in the Gateway Details tab.
ATLS-1351	The process for creating a new location has been improved.
ATLS-1398	Call Performance and Long Handoff data is now correctly reported in the UI.

Known Issues

Key	Summary
ATLS-1181	The Gateway page graph is not showing CPU/Memory/Storage. <i>Workaround:</i> The missing information is in the table below the graph.
ATLS-1199/1250	Data values falling outside the expected range for devices and batteries may result in incorrect metrics being displayed.
ATLS-1215	Table and Graph filters may not always perform as expected.
ATLS-1283	Call metric widgets may truncate data or text at the edges of the graphs.
ATLS-1284	Table sort controls may not always perform as expected.

Chapter 5: AMIE Software 2.2403.0

AMIE Version: 2.2403.0 (March 2024)

For use with Versity versions:

- Versity 92 Series R1.2 or higher using Android 10
- Versity 95/96 Series using Android 10
- Versity 97 Series using Android 13



Admin Tip

If you are using the legacy AMIE Advanced system you should migrate to the new system

This release only applies to the new AMIE Advanced system at <https://my.spectralink.net>.

The legacy AMIE Advanced system at <https://amie.spectralink.com> will not be updated and will eventually be discontinued. Refer to [How to Use AMIE Advanced Software Updates](#) for more information.

(AMIE Advanced for DECT is unaffected. The SAM server, part of AMIE Essentials, is also unaffected.)

Fixed Issues

Key	Summary
ATLS-900	Sample data used to demonstrate AMIE functionality has been updated.
ATLS-1317	Handoff and roam counts are now accurately reported by AMIE.
ATLS-1355	Calls are now accurately displayed in the AMIE Call List.
ATLS-1356	Call duration is now accurately reported by AMIE.

Known Issues

Key	Summary
ATLS-1181	The Gateway page graph is not showing CPU/Memory/Storage. <i>Workaround:</i> The missing information is in the table below the graph.
ATLS-1199/1250	Data values falling outside the expected range for devices and batteries may result in incorrect metrics being displayed.
ATLS-1215	Table and Graph filters may not always perform as expected.

- ATLS-1283 Call metric widgets may truncate data or text at the edges of the graphs.
- ATLS-1284 Table sort controls may not always perform as expected.

Chapter 6: AMIE Software 2.2402.0

AMIE Version: 2.2402.0 (February 2024)

For use with Versity versions:

Versity 92 Series R1.2 or higher

Versity 95/96 Series using Android 10

Versity 97 Series using Android 13

Fixed Issues

Key	Summary
ATLS-1378/99	Fixed an issue where Call Performance data was incorrectly reported in a specific user's dataset.
ATLS-1379	Fixed an internal code dependency issue.

Known Issues

Key	Summary
ATLS-1181	The Gateway page graph is not showing CPU/Memory/Storage. <i>Workaround:</i> The missing information is in the table below the graph.
ATLS-1199/1250	Data values falling outside the expected range for devices and batteries may result in incorrect metrics being displayed.
ATLS-1215	Table and Graph filters may not always perform as expected.
ATLS-1283	Call metric widgets may truncate data or text at the edges of the graphs.
ATLS-1284	Table sort controls may not always perform as expected.
ATLS-1317	A 0ms handoff/roam is unexpectedly registered at call start for certain calls.

Chapter 7: AMIE Software 2.2401.0

AMIE Version: 2.2401.0 (Jan 2024)

For use with Versity versions:

- Versity 92 Series R1.2 or higher
- Versity 95/96 Series using Android 10
- Versity 97 Series using Android 13



Admin Tip

Release 2.2401.0 (and later) only apply to the new AMIE Advanced system. If you are using the legacy AMIE Advanced system you should migrate to the new system.

This release only applies to the new AMIE Advanced system at <https://my.spectralink.net>.

The legacy AMIE Advanced system at <https://amie.spectralink.com> will not be updated and will eventually be discontinued. Refer to [How to Use This Release](#) for more information.

(AMIE Advanced for DECT is unaffected. The SAM server, part of AMIE Essentials, is also unaffected.)

This is an incremental technical release addressing some known issues with the 2.2312.0 release. There are no new features in this release.

Spectralink servers “in the cloud” have already been updated to 2.2401.0, so users will automatically benefit from this release.

Fixed Issues

Key	Summary
ATLS-1318	The AMIE license is now applied correctly after account creation.
ATLS-1321	The Gateway details page now loads correctly.
ATLS-1322	The Location details page now loads correctly.
ATLS-1333	Missing changes from the 2309 release have been restored.
ATLS-1340	Fixed an issue where the Delete button was missing in the AMIE UI for certain users.

Known Issues

Key	Summary
ATLS-1181	The Gateway page graph is not showing CPU/Memory/Storage. <i>Workaround:</i> The missing information is in the table below the graph.
ATLS-1199/1250	Data values falling outside the expected range for devices and batteries may result in incorrect metrics being displayed.
ATLS-1215	Table and Graph filters may not always perform as expected.
ATLS-1283	Call metric widgets may truncate data or text at the edges of the graphs.
ATLS-1284	Table sort controls may not always perform as expected.
ATLS-1317	A 0ms handoff/roam is unexpectedly registered at call start for certain calls.

Chapter 8: AMIE Software 2.2312.0

AMIE Version: 2.2312.0 (Dec. 2024)

For use with Versity versions:

- Versity 92 Series R1.2 or higher using Android 10
- Versity 95/96 Series R2.x or higher using Android 10

This release applies only to AMIE Advanced for Wi-Fi users. AMIE Advanced for DECT is unaffected. The SAM server, part of AMIE Essentials, is unaffected.

What's New

Release 2312 is a significant technical upgrade to the AMIE Advanced system. While most changes are “behind the scenes” and not directly visible to the user, they contribute to a better user experience, with infrastructure enhancements that deliver a more robust system, faster rollout of new AMIE capabilities, and reduced system administration.



Spectralink recommends

If you are using AMIE Advanced for Wi-Fi, Spectralink encourages you to upgrade to this release as soon as possible. See [How to Use AMIE Advanced Software Updates](#) for details.

New in Release 2312:

- New AMIE gateway: Lighter weight virtualized appliance with updated OS and improved manageability to reduce customer administration
- New, updated, AMIE Advanced cloud infrastructure
- Software enhancements to improve gateway stability, security, and cloud services

Also for this release:

- The UI and UX remain the same, to minimize re-training and re-familiarization
- Experimental or deprecated features have been removed:
 - Gateway-based Application Management, Logging, and SysUpdater
 - 84-series device support

Enhancements

Key	Summary
ATLS-980/*	Updated the ability for Spectralink to remotely monitor gateway health without user burden or interaction.
ATLS-1230	Additional updates for 97 Series devices.
ATLS-1232/*	Enhanced Update mechanism to push software components updates without user burden or interaction.
ATLS-1242/*	Developed a robust gateway deployment mechanism, reducing hands-on involvement by user. Eliminates need for command line (console, SSH, or other).
ATLS-1293	Enables provisioning gateway network related settings through AMIE UI.
ATLS-1298	New troubleshooting tools to help identify potential network obstacles preventing gateway from communicating to Cloud.

Fixed Issues

Key	Summary
ATLS-980/*	Updated cloud services.
ATLS-1048	Fixed Gateway Deployment Failure.
ATLS-1065	Removed deprecated 84 Series device support.
ATLS-1235	Eliminated beta and experimental components.
ATLS-1267/*	Updated security posture.

Known Issues

Key	Summary
ATLS-1181	Gateway page graph is not showing CPU/Memory/Storage. <i>Workaround:</i> Information is in table below graph.
ATLS-1250/1199	Data values outside expected range from devices and battery may result in erroneous metrics being displayed by cloud UI.
ATLS-1283	Call metric widgets may truncate data or text at the edges of the graphs.

ATLS-1215	Table and Graph filters to reduce the visible dataset shown may not always perform as desired.
ATLS-1284	Table sort controls to reduce the visible dataset shown may not always perform as desired.
ATLS-1317	Oms handoff/roam is unexpectedly registered at call start for certain calls.

Chapter 9: AMIE Software 2.2309.0

AMIE Version: 2.2309.0

For use with Versity versions:

- Versity 92 Series R1.8 or higher using Android 10
- Versity 95/96 Series R2.8 or higher using Android 10

Enhancements

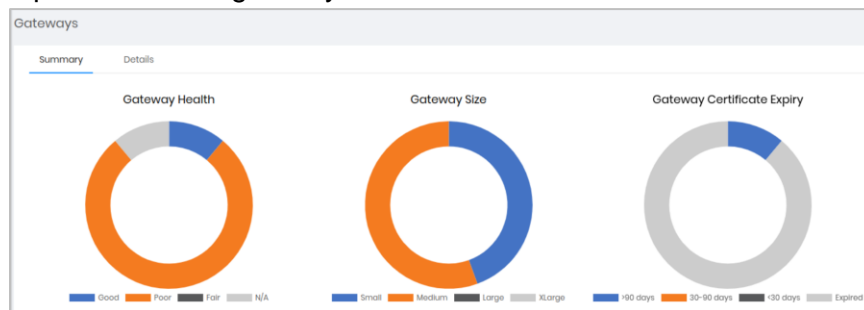
Key

ATLS-1051

Summary

The Gateways *Summary* tab has been improved to make it easier to find specific details about your gateways: clicking on any segment of the 3 widgets in the tab (Gateway Health, Gateway Size, Gateway Certificate Expiry) will switch you to the Details tab with relevant information regarding that segment.

For example, in the Gateway Size widget seen below, the blue segment represents small gateways:



Clicking on that segment takes you to the *Details* tab, filtered to show information about your small gateways:

The screenshot shows the 'Gateways' interface with the 'Details' tab selected. The table displays gateway information filtered by size 'Small'.

Gateway Name	Organization Name	Location Name	Gateway Size	Number of Devices	Gateway Health	Certificate Expiration Date
Cloud Gateway	Spectralink Service	AWS Datacenter	small	0	Good	Oct 02 2031 17:00
HMB	Spectralink Service	North Myrtle Beach	small	0	Poor	
SUNK Training #2	Spectralink Service	SUNK Training 2	small	0	Poor	
SUNK-ATL	Spectralink Service	SUNK-ATL	small	0	Poor	

View: 50 Records 1 - 4 of 4

- ATLS-1149 A Cancel button has been added to the screen used for editing a gateway's location information.

Fixed Issues

Key	Summary
ATLS-567	In the Batteries <i>Details</i> tab, AMIE will display battery statistics for batteries with a serial number containing a minimum of 6 characters.
ATLS-1127	Devices are now correctly sorted by their MAC addresses in the Devices <i>Details</i> tab.
ATLS-1128	Formatting and chronology inconsistencies in the Battery Li-Ion Details section (Batteries > Details > [select a battery from the list]) have been fixed, and battery history information is now reported in the Battery Activity History accordion.

Chapter 10: AMIE Software 2.2308.0

AMIE Version: 2.2308.0

For use with Versity versions:

- Versity 92 Series R1.8 or higher using Android 10
- Versity 95/96 Series R2.8 or higher using Android 10

Enhancement

Key	Summary
ATLS-1142	Call duration calculation has been improved.

Fixed Issues

Key	Summary
ATLS-1143	The access-point MOS data is now properly reported for calls that had no previous hand-off.
ATLS-1155	<p>The Battery bolt icon on the Accounts page now correctly shows the percentage of batteries needing replacement:</p> <p><i>Green:</i> No batteries need to be replaced.</p> <p><i>Yellow:</i> Up to 2% of the batteries need to be replaced.</p> <p><i>Red:</i> More than 2% of batteries need to be replaced.</p>

Chapter 11: AMIE Software 2.2307.0

AMIE Version: 2.2307.0

For use with Versity versions:

- Versity 92 Series R1.7 or higher using Android 10
- Versity 95/96 Series R2.7 or higher using Android 10

Enhancements

Key	Summary
ATLS-901	The column headings in the <i>Dropped Calls by AP</i> section (Performance > Dropped Call Summary) now have consistent formatting for better readability.
ATLS-902	The values displayed for <i>Dropped Packet Rates</i> (Performance > Packet Loss Summary) are now rounded for better readability and comprehension.

Fixed Issues

Key	Summary
ATLS-903	Using the BULK LOAD SPARES button to add spare phones to AMIE (AMIE Settings > Administration > Devices/Batteries > Location Spares) no longer results in an empty browser window.
ATLS-904	The Location filter under <i>Location Spares</i> (AMIE Settings > Administration > Devices/Batteries > Location Spares) now stays in sync with the main Location filter.
ATLS-908	AMIE no longer reports an “Internal server exception” error when it receives unexpected or invalid battery data when a battery is selected in the <i>Battery Details</i> section (Handsets > Batteries > Details).
ATLS-911	The Keyword filter (Handsets > Devices > Details) now works properly when a specific location is selected in the upper right Locations dropdown menu. <i>(NOTE: This filter does not apply to the LAST CHECK-IN column. This column can be sorted chronologically for filtering.)</i>
ATLS-923	An error message is no longer displayed when a user selects a specific location on the Locations page and tries to navigate to another location using the upper right Locations dropdown menu.
ATLS-932	Fixed an issue where in some circumstances manually assigned access points would display as undefined and could not be edited or removed.

- | | |
|-----------|--|
| ATLS-946 | Fixed an issue where in some circumstances deleting an Organization would result in an error. |
| ATLS-1047 | Fixed an issue where in some circumstances the <i>Spares List</i> (AMIE Settings > Administration > Devices/Batteries > Location Spares) would be empty even if there were spares available. |
| ATLS-1100 | (<i>Restored functionality</i>) AMIE automatically logs out a user after 15 minutes of inactivity. |

Chapter 12: AMIE Software 2.2306.0

AMIE Version: 2.2306.0

For use with Versity versions:

- Versity 92 Series R1.7 or higher using Android 10
- Versity 95/96 Series R2.7 or higher using Android 10

Enhancements

Key

Summary

ATLS-314

Field names in the Device Call History popup have been revised to better describe the information they present:

- *MOS Score* is now *Call MOS Score*
- *Call Segment MOS* is now *AP MOS Score*

ATLS-772

On the Locations page, the *Description* column is now called *Gateway Name*, to clarify which gateway is associated with a particular location.

Location Name	Location Address	Gateway Name	Create Date	Location Contacts	Action
Pre-alpha-gateway	United States, Colorado, Boulder, 2560 55th St	pre-alpha-amlegw	Jun 02 2023 12:08	Click to Add	Delete

ATLS-817

A new *Region* field is available when creating a Location, enabling an administrator to select the geographic location closest to the gateway. In the future this will support deploying gateway resources from a cloud region closer to the gateway. Currently 2 regions are available: Europe and United States (the default).

The screenshot shows a form with the following fields:

- * Zip/Postal Code:** A text input field.
- Region:** A dropdown menu with a blue border. The selected option is "United States". Below the dropdown, there is a list of options: "--Please Choose--", "Europe", and "United States" (which is highlighted in light blue).

Below the Region field, there is a note: "Note: Used to aggregate data".

Known Issues

Key	Summary
ATLS-1077	In some cases in the Device Call History popup, the Call MOS Score and the AP MOS Score may not be in alignment.

Chapter 13: AMIE Software 2.2305.0

AMIE Version: 2.2305.0

For use with Versity versions:

- Versity 92 Series R1.7 or higher using Android 10
- Versity 95/96 Series R2.7 or higher using Android 10

Enhancements

Key	Summary
ATLS-397	Refined the battery status information presented in the Batteries section when new devices connect to AMIE.
ATLS-597	A new Gateway Size column has been added to the Details tab.
ESCSAAS-41	Added tooltips to the Packet Loss graph in the Performance section and the Device Call History view in the Devices section to clarify the difference between Missed Packets and Dropped Packets.

Fixed Issues

Key	Summary
ATLS-381	The number of Spare devices is now accurately reported in the Device Status widget.
ATLS-382	When a device in the Spares list checks in with AMIE, it is now automatically activated, given a license to operate, and removed from the Spares list.
ATLS-754	Fixed an issue where in some cases negative values appeared for Missed Packets or Dropped Packets in the Performance section or in the Device Call History view in the Devices section.

Chapter 14: AMIE Software 2.2304.0

AMIE Version: 2.2304.0

For use with Versity versions:

- Versity 92 Series R1.7 or higher using Android 10
- Versity 95/96 Series R2.7 or higher using Android 10

Fixed Issues

Key	Summary
ATLS-522	Fixed issue where users were automatically logged out inappropriately.
ATLS-626	Fixed issue with incorrect page titles in the interface.
ATLS-627	When a Location is selected from the Location dropdown menu at the upper right, the Location View tab will now open to that specified location.
ATLS-662	Fixed issue where in certain scenarios the AMIE Monthly Report email subject line lists the wrong month.
ATLS-696	Fixed issue where the battery replacement notifications time interval appeared to be user-configurable, although it is not.
ESCSAAS-66	Fixed issue where the battery model was incorrectly reported by the phone.
ESCSAAS-102	Fixed issue where under certain conditions an error message was triggered when a user attempted to remove an old or unused location in AMIE Advanced. (This resolves ATLS-697, which was listed as a Known Issue in the AMIE 2.0.1 release.)

Chapter 15: AMIE Software 2.0.1

AMIE Version: 2.0.1

For use with Versity versions:

- Versity 92 Series R1.5 using Android 10
- Versity 95/96 Series R2.5 using Android 10
- Spectralink 84 Series 84 running Spectralink R6.4 or later, or R7.4 or later



Caution: AMIE gateway's default address space must be reserved

The AMIE gateway uses the 172.17.0.0/16 address space for our gateway intercommunication. If this conflicts with your existing network addressing you should contact your Spectralink representative.

Enhancements

Key	Summary
ATLS-366	Barcode: Keyboard injection. A new Data Manipulation setting for general and ScanFlex configuration. Formerly always on and not configurable, keyboard injection (barcode capture to a text field) can now be turned off. It is on by default. In order to keep feature parity with the Versity Handset, additional controls are available to set minimum and maximum volumes for Versity phones.
ATLS-393	Account Super Users can now create Service Provider users.

Fixed Issues

Key	Summary
ATLS-372	Fixed issue with reported versus actual gateway sizes.
ATLS-373	Fixed issue with push notification being able to alert users that a phone's battery needs to be replaced.
ATLS-389	Read-only users no longer have access to OTA and Logging services.
ATLS-390	Read-only users no longer have access to update the gateway name or regenerate a certificate.
ESCSAAS-49	The list of firewall rules required for AMIE has been updated in the <i>Planning and Installation Guide</i> .

- ESCSAAS-56 Fixed issue where quantity of devices on the main dashboard may not match the quantity in the Device Details list or the license page.

Known Issues

Key	Summary
ATLS-611	If the AMIE gateway is switched from static IP address configuration to DHCP, the name resolution does not update.
ATLS-660	After a gateway has been upgraded to 2.0.1, it cannot have a configuration backup restored from a previous release. All backups created before July 12, 2022 will have Download and Restore buttons disabled to prevent against using an older backup file.
ATLS-695	The repeat interval of the battery replacement push notification cannot be modified by the user. A user's custom setting for the repeat interval does not take effect: the default 30-minute interval is used regardless of user input.
ATLS-697	Sometimes a Location cannot be deleted.

Beta

The following issues pertain to the *Spectralink AMIE Application Management Guide*.

Enhancements

Key	Summary
ATLS-366	In order to keep feature parity with the Versity Handset, additional controls are available to set minimum and maximum volumes for Versity phones.

Known Issues

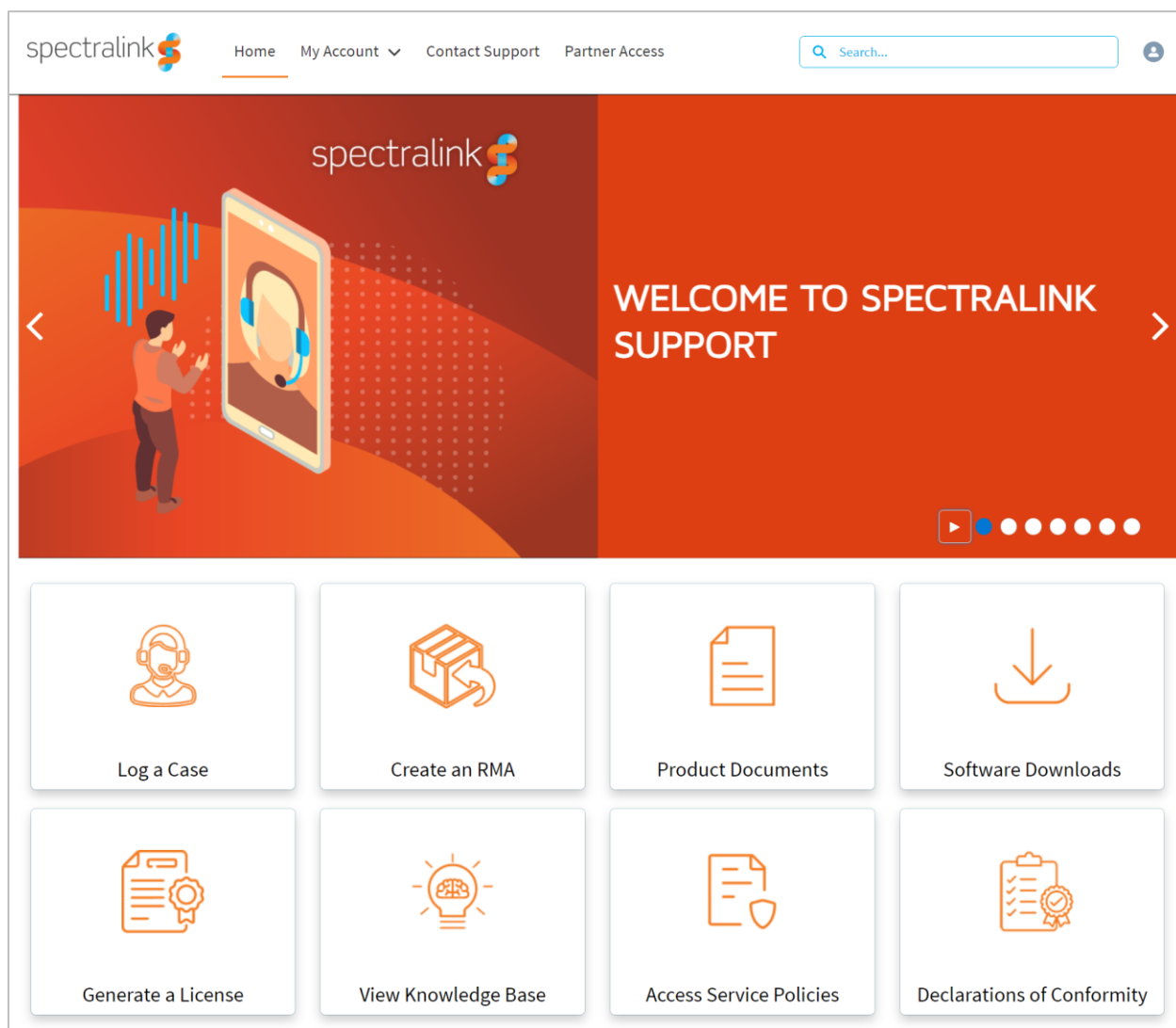
Key	Summary
ATLS-554	WebAPI event tabs retain their configuration after a level delete.
ATLS-550	A license is not released in Application Management when a device is rejected. Workaround: To free up a license the device must be rejected and then deleted.
ATLS-556	The PPT volume and Default channel are grayed out and contain no default value.
ATLS-625	Deleting Device Groups doesn't work correctly when there are multiple groups.

Appendix A: Reference Documents

Please consult your support representative for all questions and issues about this product.

Spectralink References

All Spectralink documents are available at <https://spectralink.my.site.com>.



Specific Documents

[AMIE Advanced software and support documents](#) on the Spectralink support site.

[Spectralink Versity software and support documents](#) on the Spectralink support site.

Release Notes accompany every software release and provide the new and changed features and resolved issues in the latest version of the software. Please review these for the most current information about your software.

The *Spectralink AMIE Planning and Installation Guide* explains how to plan your AMIE installation and how to deploy the gateway.

The *Spectralink AMIE Console Administration Guide* describes how to login to the AMIE interface (console) from your browser and monitor.

The *Spectralink AMIE Application Management Guide (BETA)* describes how to use the AMIE interface to configure and manage Spectralink devices.

The *Spectralink Versity Family Applications Administration Guide* describes each Spectralink app and lists each parameter configured for each app.

The *Spectralink Versity Deployment Guide* provides a high-level overview of the deployment process for Spectralink Versity smartphones. This includes the interface with an EMM, the method for getting Versity connected to the wireless LAN, and the interface with Spectralink Application Management.

The *Spectralink Versity Family User Guide* offers comprehensive instructions for using each of the Spectralink Applications deployed on the handsets.

Technical Bulletins and Feature Descriptions explain workarounds to existing issues and provide expanded descriptions and examples.

The AP Configuration Guides explain how to correctly configure access points and WLAN controllers (if applicable) and identify the optimal settings that support Spectralink Versity smartphone. You can find them on the *VIEW Certified* webpage.

****END OF DOCUMENT****