AudioCodes - Spectralink Joint solution for integrating Spectralink PIVOT™ phones with Microsoft® Lync®

A Seamless Solution for Integrating PIVOT by Spectralink with Microsoft Lync via AudioCodes Gateway

Spectralink and AudioCodes have teamed up to offer a joint solution that enables PIVOT by Spectralink, to seamlessly integrate with Microsoft Lync via an AudioCodes SIP Phone Support (SPS) enabled gateway.

Spectralink, the inventor of in-building wireless, is the first manufacturer to combine renowned handset durability and voice quality with smartphone-like usability in a VoWi-Fi solution that works on the job. Referred to as a WorkSmart Solution, PIVOT is based on the Android™ platform, and provides easy access to applications and resources, like Google™ Mobile Services, to improve worker productivity.

PIVOT handsets offer enterprise-grade telephony, messaging and alarm solutions over standard Wi-Fi networks. Using Voice over Wi-Fi there is no need for separate and parallel wireless networks. Instead PIVOT utilizes the same enterprise network that provides access to Internet, email and all other applications.

PIVOT interoperates with a vast array WLAN vendors and enterprise applications. Administration is simplified via a centralized management console that allows handsets to be remotely configured and updated over the air. Spectralink VoWi-Fi handsets provide truly a cost-effective way of adding mobility and reliable communication within the workplace.

Now, in conjunction with AudioCodes, the PIVOT solution can conveniently extend the power of Microsoft Lync from the computer workstations to mobile handsets. Accept Lync calls and change your availability status all from your PIVOT handset from wherever you might be on-site. PIVOT is easy to install, easy to use, and remarkably easy to maintain.

AudioCodes SIP Phone Support (SPS) is a value-added application for AudioCodes Mediant gateways and E-SBCs, which enables seamless connectivity between SIP IP phones and Microsoft Lync. By connecting Lync Server and standard SIP IP phones, SPS provides investment protection and deployment flexibility for enterprises with an existing installed base of IP phones. Implementing SPS enables advanced features such as enhanced presence, active directory integration, and traditional PBX features.
The joint AudioCodes-Spectralink solution

The joint AudioCodes-Spectralink solution includes the Spectralink VoWi-Fi PIVOT WorkSmart devices, company Wi-Fi infrastructure Access Points and AudioCodes Mediant 1000 or 800 enhanced media gateway running the SPS software to enable PIVOT devices to make and receive calls within the Microsoft Lync unified communications environment.

PIVOT handsets can be connected to both the Lync Front End Server in the centralized datacenter and to Microsoft Survivable Branch Appliances (SBA) at remote branches.

The integrated solution offers the following features:

- Basic Calls
- Call Hold
- Call Waiting
- Call Pickup
- Call Park
- Call Forward
- Call Transfer
- Caller ID and Caller name
- 3-Way Call
- Short extension dialing
- Transparency to Base Station Roaming
- Simultaneously Ring on Lync Client and handset
- Directory access
- Speaker phone
- Automatic set user Lync Presence (Busy, in a Call, Online)
- SPS Dialer - dial via the PC client and have the call on the handset
PIVOT by Spectralink, a WorkSmart Solution

Two models: PIVOT 8741 and PIVOT 8753

- Spectralink's high performance voice over WLAN implementation known as Spectralink Voice Quality Optimization (VQO)
- Enterprise SIP and WLAN features, 802.11 a, b, g, n
- Google™ Mobile Services (GMS) including Google Play™
- Secure Over-the-Air (OTA) provisioning and management productivity solutions.
- 2D barcode scanner

Additional information on the PIVOT system can be found on the Spectralink website at:
http://pivot.spectralink.com/

Additional information on AudioCodes gateways for Microsoft Lync can be found here:
http://www.audiocodes.com/microsoft
http://www.audiocodes.com/solutions/sip-phone-support

About Spectralink Wireless Solutions
With Spectralink wireless telephony, on-site employees that need on-the-go flexibility can roam freely throughout the workplace without sacrificing voice and data coverage or clarity. Our wide range of products allows people like you to easily connect whenever and wherever your day takes you. And because our workplace wireless systems integrate with existing systems effortlessly, uptime and customer service increase to new levels.

About AudioCodes
AudioCodes Ltd. (NasdaqGS: AUDC) designs, develops and sells advanced Voice over IP (VoIP) and converged VoIP and Data networking products and applications to Service Providers and Enterprises. AudioCodes is a VoIP technology market leader focused on converged VoIP & data communications and its products are deployed globally in Broadband, Mobile, Enterprise networks and Cable. The company provides a range of innovative, cost-effective products including Media Gateways, Multi-Service Business Routers, Session Border Controllers (SBC), Residential Gateways, IP Phones, Media Servers and Value Added Applications. AudioCodes’ underlying technology, VoIPerfectHD™, relies on AudioCodes’ leadership in DSP, voice coding and voice processing technologies. AudioCodes High Definition (HD) VoIP technologies and products provide enhanced intelligibility and a better end user communication experience in Voice communications.

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