

Technical Bulletin CS-15-16

# DECT USB Cradles Cause Handset Reboots

This technical bulletin explains the impact of placing a new model handset into an existing USB cradle causing the handset to reboot.

## System Affected

<i>Part Number</i>	<i>Description</i>
84642489	Handset Management Cradle for 72 & 76-Series, USB version
84642473	Handset Management Cradle for 75-Series, USB version
84642494	Handset Management Cradle for 77-Series, USB Version
02601000	Spectralink 7202 Handset, 1G9
02611000	Spectralink 7212 Handset, 1G9
02600000	Spectralink 7202 Handset, 1G8
02610000	Spectralink 7212 Handset, 1G8
02620002	Spectralink 7202 Handset, Australia
02610002	Spectralink 7212 Handset, Australia
02600003	Spectralink 7202 Handset, New Zealand
02610003	Spectralink 7212 Handset, New Zealand
02620000	Spectralink 7522 Handset, 1G8
02620002	Spectralink 7522 Handset, Australia
02621000	Spectralink 7522 Handset, 1G9
02630000	Spectralink 7532 Handset, 1G8
02630002	Spectralink 7532 Handset, Australia
02631000	Spectralink 7532 Handset, 1G9
02640000	Spectralink 7622 Handset, 1G8
02640020	Spectralink 7622 Handset, Australia
02640030	Spectralink 7622 Handset, New Zealand
02641000	Spectralink 7622 Handset, 1G9
02650000	Spectralink 7642 Handset, 1G8

<i>Part Number</i>	<i>Description</i>
02650020	Spectralink 7642 Handset, Australia
02650030	Spectralink 7642 Handset, New Zealand
02651000	Spectralink 7642 Handset, 1G9
02660000	Spectralink 7722 Handset, 1G8
02660020	Spectralink 7722 Handset, Australia
02660030	Spectralink 7722 Handset, New Zealand
02661000	Spectralink 7722 Handset, 1G9
02670000	Spectralink 7742 Handset, 1G8
02670020	Spectralink 7742 Handset, Australia
02670030	Spectralink 7742 Handset, New Zealand
02671000	Spectralink 7742 Handset, 1G9

## **Description**

Spectralink has identified an issue with the handsets identified above when placed into a USB management cradle. Handsets being placed into the cradle may restart without the users' intervention. The only side effect of this would be the loss of any call log information on the 72-Series handset.

Spectralink will be introducing a protection circuit into the handsets affected in the first half of 2016. Because this has no operational impact to the handset, this bulletin is for informational purposes only and does not entitle customers to any product replacement.

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