

Technical Bulletin CS-08-14

SpectraLink 6100 Rev. A Infrastructure



Problem

SpectraLink 6100 Rev A Infrastructure requires updated software.

System Affected

SpectraLink SCx516, MOG5xx

Description

There has been a necessary hardware change that affects the SpectraLink 6100 series products referenced above. The changes are due to component obsolescence, and will not add any new functionality or features. For these products to operate properly, a new software revision is needed. The products can be identified by a "Rev A" label on the front panel (see example below).



Resolution

For these products to operate properly, they will need to have a minimum version of software loaded on them. The following is the list of minimum software levels for the Rev A gateways:

Model Version
SCx516 53.040
MOG5xx 53.040

The software will be installed at the factory prior to shipping (both new products and replacements). When a Rev A unit is installed in a running system, it will then update the rest of the units to the software that it is running (53.040 or greater). You do not need to update the system prior to installing a Rev A unit.

Recommendation

Polycom highly recommends that all SpectraLink infrastructure is updated to the versions listed above before installing a Rev A gateway.

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