

Technical Bulletin CS-09-04

SpectraLink 8000 SVP Server Compatibility Clarification



Problem

Questions have arisen on whether the SpectraLink 8000 SVP Server (SVP010/SVP020) is compatible with the SpectraLink 8000 Telephony Gateway.

System Affected

SpectraLink 8000 Telephony Gateway
SpectraLink 8000 SVP Server

Description

There appears to be confusion on whether the SpectraLink 8000 Telephony Gateway is compatible with the SVP010/SVP020. The SpectraLink 8000 Telephony Gateway is only compatible with the SVP100. The SVP010/SVP020 is intended for true IP deployments only. See system limitations and compatibility below.

System Limitations:

- A single SpectraLink 8000 SVP Server – 10 User (SVP010) is limited to 10 SpectraLink Wireless Telephones powered on simultaneously per server. Up to four SVP010 servers can be added to the same system supporting up to 40 users.
- A single SpectraLink 8000 SVP Server – 20 User (SVP020) is limited to 20 SpectraLink Wireless Telephones powered on simultaneously per Server. Up to four SVP020 Servers can be added to the same system supporting up to 80 users.
- SpectraLink 8000 SVP Server 10 user and 20 user configurations are only available for NetLink IP customers. SpectraLink 8000 Telephony Gateway customers who want to grow beyond four Gateways must use the SVP100.
- It is not possible to mix SpectraLink 8000 SVP Server units (i.e. SVP010 and SVP020 cannot exist in the same system).

System Compatibility:

- A SpectraLink 8000 SVP Server for 10 and 20 user systems are compatible with all SpectraLink Wireless Telephones that support SpectraLink Voice Priority (SVP).

The information provided in the Polycom technical bulletin is provided "as is" without warranty of any kind. No obligation or liability will arise out of Polycom rendering technical or other advice or service in connection herewith.

Polycom® and the Polycom logo design are registered trademarks of Polycom, Inc. in the U.S. and various countries. All other trademarks are the property of their respective companies.

Effective Date: 2/24/09