

# Technical Bulletin CS-09-07

WTO201 Swivel Clip Failure – SpectraLink 6020 Wireless Phones



## Problem

The Spring Lock on WTO201 Swivel Clip has been found to break or fail when extraordinary force is applied. Clip may also break if pulled out of clip without depressing the disengagement button.

## System Affected

WTO201 Swivel Clip for use on SpectraLink 6020 Wireless Phones

## Description

The spring lock on WTO201 Swivel Clip has been found to break or fail during extreme use conditions or Phone is caught on obstacles while inserted in the clip. Clip may also break if Phone is pulled out of clip without depressing the disengagement button.

## Resolution

The WTO205 Swivel Clip is thicker and has a Tempered Steel Spring for added strength. Its new design has a smoother and rounded shape for more comfort. Its "J" Hook design adds security.

Affected Swivel Clip #WTO201



New Swivel Clip #WTO205



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