

Technical Bulletin 00-13



Bulletin #: CS-00-013

Software Version: .051 or greater

Access Level: Reseller

Status: Approved

Date: September 19th, 2000

Product Type: Link 3000

Hardware Revision: All

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Title: Unknown Hardware (HW) Alarm

Symptoms:

The Link 3000 system is displaying an Unknown HW alarm. The alarm can appear in the System Controller or an Interface Module.

Problem:

Installing a piece of SpectraLink equipment that is not supported by current operating software in the Link 3000 system can cause this alarm.

Resolution:

An updated version of operating software needs to be loaded into the system. Version .051 or greater corrects this alarm. It can be loaded remotely or locally. Contact SpectraLink Customer Support at 1-800-775-5330 to arrange a software upgrade.

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