

Arrow Keys Not Working Properly in HyperTerminal

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Software Versions:	All	Approvers:	John Elms Gary Bliss
Hardware Revisions:	All	Status:	Approved
Product Type:	NetLink WTS	Revision:	A
Access Level:	General		

Problem

A computer with Windows 2000 using Microsoft HyperTerminal to directly connect to a NetLink WTS gateway has a problem with the UP and DOWN arrow keys. After connecting to the gateway, you are unable to navigate through the menus.

Description

The problem is within Microsoft HyperTerminal.

Resolution

Microsoft has a supported fix for this problem. More information can be found by contacting Microsoft Product Support. Please use the following link to find more information on this problem:

<http://support.microsoft.com/directory/article.asp?ID=KB;EN-US;q263077>