

Technical Bulletin CS-16-07

DECT 7522 Handset does not charge

This technical bulletin describes an issue encountered with some 7522 handsets do not charge, even though they present indication that they are charging the battery.

System Affected

<i>Part Number</i>	<i>Description</i>
02620000	Spectralink 7522 Handset, 1G8
02620002	Spectralink 7522 Handset, Australia
02621000	Spectralink 7522 Handset, 1G9

Description

Spectralink identified an issue with a specific build of Spectralink 7522 DECT handsets that when placed in a charger would present indication of charging but would not actually charge the battery. This issue was identified quickly and remedied but a small batch of these phones did get released into the field. Spectralink has contacted the affected customers directly to provide new replacement handsets. If you have received one of these notifications, please follow the instructions provided to receive your replacement handsets.

If you have any questions about this or other issues, please contact Spectralink Technical Support.

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