

Technical Bulletin CS-19-11

Versity APK Manual Update Process

This technical bulletin explains Spectralink's Versity APK release process when using Airwatch. The process is to be used as a fix to an APK between a quarterly release version.

System Affected

Spectralink Versity – all models

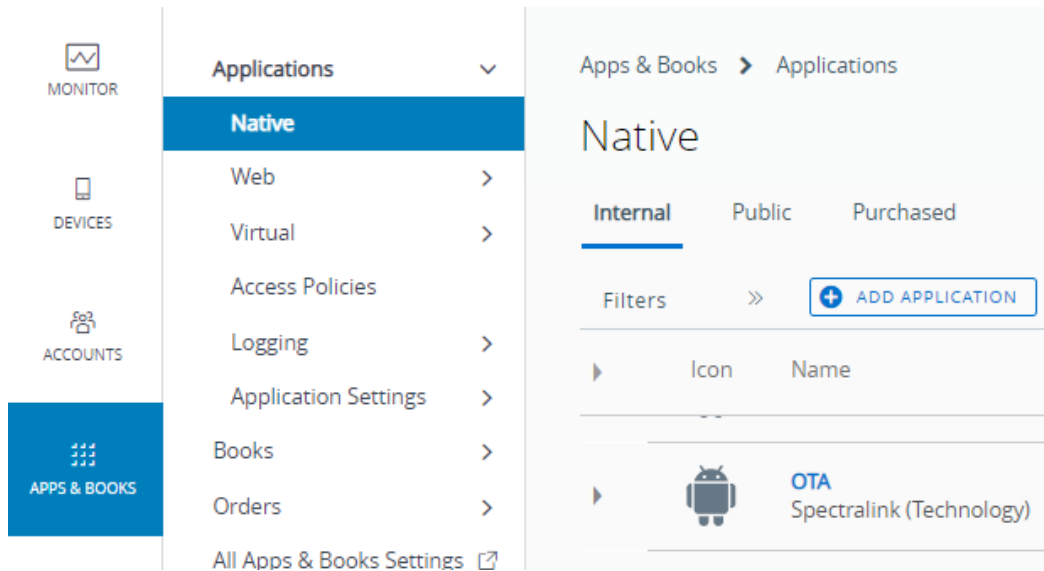
Description

The purpose of the following process is to help guide the phone's administrator to manually upload and push an Android Package (APK) file to Versity utilizing AirWatch, bypassing Google Play updater between quarterly release version. This will give the phone's administrator control of when to upgrade or downgrade an application when an issue presents itself. This process can be deployed at your discretion.

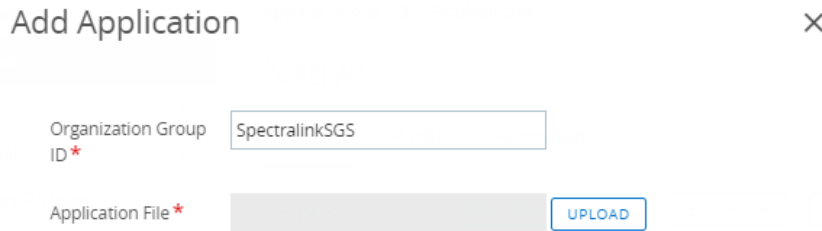
*The .apk file can be found on the Spectralink Support site in the downloads tab at <https://support.spectralink.com/versity>

Follow these steps to add an APK using AirWatch to manually push to Versity.

- 1 Once you have the apk file in a location you can reach by browsing to it, log into AirWatch using Admin credentials.
- 2 Select Apps & Books (left panel).
- 3 Select Native from the sub-menu.
- 4 Select Internal Tab.
- 5 Click the Add Application button.



6 Click upload button.



- 7 Select the following: Type: Local File
- 8 Click choose file button
- 9 Browse to and select the desired .apk file
- 10 Click the Open button
- 11 Click Save.

Add ×

Type Local File Link

No file chosen

You have used 618 MB of 5000 MB

- 12** Once the file has been added, click Continue.
- 13** The APK details will be displayed; the Name field can be edited to a suitable name or left as-is.
- 14** Select Save & assign.

Edit Application - BarcodeScanner1
Internal | Managed By: SpectralinkSGS | Application ID: com.rharvey.barcodescann...

Details | Files | Images | Terms of Use | More ▾

Name* BarcodeScanner1 ⓘ

Managed By SpectralinkSGS

Application ID* com.rharvey.barcodescanner1

Actual File Version* 1.0

Version 1 . 0 . 0 ⓘ

Is Beta YES NO ⓘ

Change Log ⓘ

SAVE & ASSIGN CANCEL

- 15** Update Assignment window will be displayed, click Add Assignment button
- 16** Complete Add Assignment fields:
 - a** Select Group: (Enter group name to apply APK)
 - b** App Delivery: On Demand
 - c** Deployment Begins on: (enter date to begin update)
- 17** All other fields leave as default.
- 18** Click Add button.

BarcodeScanner1 - Add Assignment ✕


Select Assignment Groups

App Delivery Method* **AUTO** **ON DEMAND** ⓘ


Deployment Begins On*

Your current time zone is: (GMT-07:00) Mountain Time (US & Canada)

Policies

 Adaptive Management Level: **Open Access**

Apply policies that give users open access to apps with minimal administrative management.

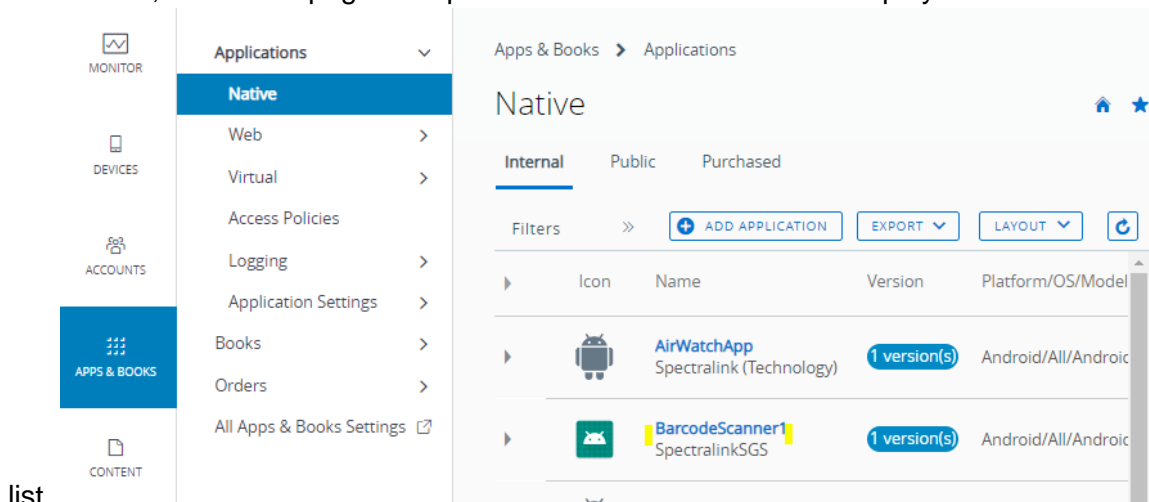
 *Would you like to enable Data Loss*

ADD CANCEL

19 Click Save and Publish.

20 Click Publish.

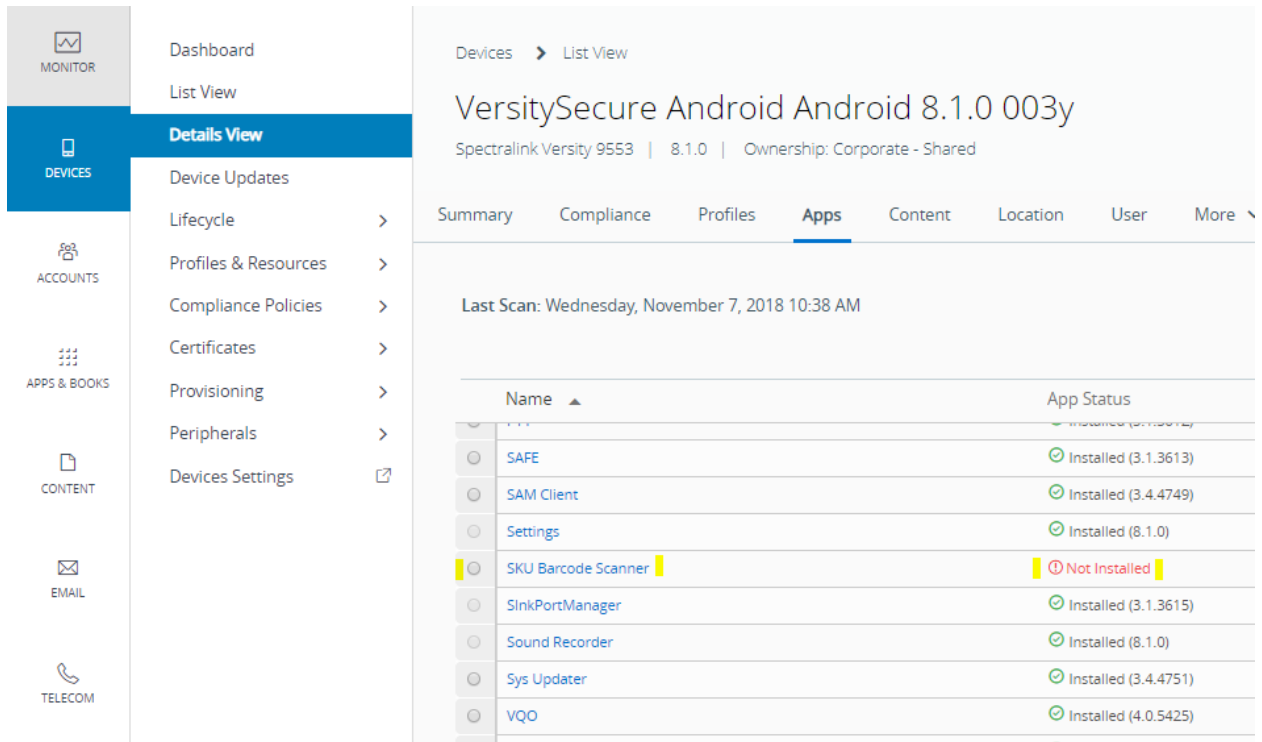
Once done, the Native page will open and the APK filename will display in the Internal



list.

The APK will now be pushed to the phone to the group assigned in Step 15 within 24 hours. Please allow 24 hours for the APK update to take effect.

- 21** Verify. To verify the APK file has been added successfully, the Apps tab of the device Details View will list the app. Open AirWatch and navigate to (data)
 - a** Select Devices (left Panel).
 - b** Select List View.
 - c** Click the friendly name of the device, this will show the phone's summary.
 - d** Click Apps.
 - e** In the list, you will find the name of the .apk file you created in Step 13.
 - f** If by chance the apk is not listed, begin from step 1.



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Contact Information

US Location

+1 800-775-5330

Spectralink Corporation
2560 55th Street
Boulder, CO 80301
USA

info@spectralink.com

Denmark Location

+45 7560 2850

Spectralink Europe ApS
Bygholm Soepark 21 E Stuen
8700 Horsens
Denmark

infoemea@spectralink.com

UK Location

+44 (0) 20 3284 1536

Spectralink Europe UK
329 Bracknell, Doncastle Road
Bracknell, Berkshire, RG12 8PE
United Kingdom

infoemea@spectralink.com