

Technical Bulletin CS-09-03

SpectraLink 6100 MCU – Status LEDs 1, 3, and 4 are Illuminated



Problem

When adding a 6100 MCU to the system the MCU may display “status 1, 3, 4”

System Affected

SpectraLink 6100 MCU

Description

Note: This not a problem with the MCUs. When adding a Spectralink 6100 MCU to a system, the MCU(s) may display “status 1, 3, 4” with **NO** error LED illuminated.

The status displayed indicates the MCU(s) are in the progress of downloading software. When the software download starts the MCU(s) will display “status 1, 3, 4” and the line LED’s will start cascading. When the software download is complete the line LED’s will stop cascading and the MCU(s) will re-initialize. Upon re-initialization the MCUs will display the system status. For example if you have four MCUs they will have a status of 1, 2, 3, 4, one number per MCU.

Resolution

Do not disconnect the MCUs during this process. There is a possibility that the MCU(s) could get a corrupt software load and become unusable. The software update may take several minutes, especially if you have four MCUs in the system. If the line LEDs do not cascade after 15 minutes or if the software load does not quit and the boxes do not re-initialize contact your service provider for assistance.

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